Netiquette for Remote Learning

How to productively receive support while maintaining a respectful and conducive online environment for everyone participating

Schoolcraft College

LEARNING SUPPORT SERVICES
Success Starts Here

Below are netiquette tips for utilizing remote Learning Support Services.

o When signing in, use accurate information: use your first name and last initial when signing in. Avoid using nicknames, ID numbers, or other personal identification as this is viewable to the public

o After signing in, keep your mic muted unless you are speaking, and while others are speaking. Use the "Raise Hand" feature to ask questions

o Consider the environment in your audio and video, and be mindful during video conferencing use

o Limit distractions while attending PAL, tutoring, and writing support

o Avoid socializing, side conversations, and phone conversations while receiving support

o Come prepared to ask questions

o Stay focused on the content material

o For support requiring more than one hour of support, consider making an appointment in advance

o Abide by college and program related policies while using remote services. Our services firmly practice Academic Integrity and all Schoolcraft Code of Conduct policies

Questions? Contact the Learning Center, lc@schoolcraft.edu.