Student Agreement

Before you can receive online tutoring from Schoolcraft College, you must read this sheet, and sign the bottom indicating that you understand your role and responsibilities. A hard copy of the signed form must be returned to the Learning Assistance Center in-person, via fax (734-462-4542) or via US mail to: Learning Assistance Center, Schoolcraft College, 18600 Haggerty Rd., Livonia, MI 48152. You must submit a new agreement for each semester that you wish to participate in the online tutoring program.

You will not be able to receive tutoring services until a signed agreement is received.

1. I have read and understand the Schoolcraft College Policy #3110 on Computer Use.
2. I have read and understand the terms of use / legal information on the eBLVD website at www.eblvd.com.
3. I have received the student’s manual related to online tutoring and will be held accountable for all information and processes in it.
4. I understand that I am responsible for initiating and paying for any calls necessary to the tutor during an online tutoring session. I understand that tutors cannot and will not be able to initiate phone contact with me.
5. No obscene or abusive language will be tolerated. If violated, the tutoring meeting will be immediately terminated.
6. Please be prepared with text, homework, and other materials to best utilize your tutor appointment.
7. Tutor appointments may be terminated if you fail to logon to your tutor appointment.
8. Tutoring is not available during all LAC hours of operation and the schedule will be subject to change without notice.
9. Schoolcraft College is not responsible or liable for any computer damage, viruses, or malfunctions on the computer you are using to connect to our online tutoring interface.
10. DISCLAIMER OF WARRANTIES. You understand and agree that your use of this web site and any tutoring or other services or content provided (the "service") is made available and provided to you at your own risk. It is provided to you "as is" and we expressly disclaim all warranties of any kind, implied or express, including but not limited to the warranties of merchantability, fitness for a particular purpose, and non-infringement.

We make no warranty, implied or express, that any part of the service will be uninterrupted, error-free, virus-free, timely, secure, accurate, reliable, of any quality, nor that any content is safe in any manner for download. You understand and agree that neither Schoolcraft College nor any participant in the service provides professional advice of any kind and that use of such advice or any other information is solely at your own risk and without our liability of any kind.

11. LIMITATION OF LIABILITY. You expressly understand and agree that Schoolcraft College shall not be liable for any direct, indirect, special, incidental, consequential or exemplary damages, including but not limited to, damages for loss of profits, goodwill, use, data or other intangible loss (even if we have been advised of the possibility of such damages), resulting from or arising out of (i) the use of or the inability to use the service, (ii) the cost to obtain substitute goods and/or services resulting from any transaction entered into on through the service, (iii) unauthorized access to or alteration of your data transmissions, (iv) statements or conduct of any third party on the service, or (v) any other matter relating to the service.

12. INDEMNIFICATION. You are responsible for the content of any transmission over this Service. You agree to indemnify and hold Schoolcraft College, its elected and appointed officials, employees, students and agents harmless for (1) all claims of loss or damage (including reasonable attorneys’ fees) arising from the use of this Service (by you or anyone to whom you have permitted access to this Service) including claims for libel, slander, invasion of privacy or infringement of intellectual property rights or other proprietary rights (e.g., copyright) arising out of the content of any message or transmission carried by Schoolcraft College by this Service, (2) all claims of any defective product or any injury or damage to a person or property caused by any of the products sold or services provided or otherwise distributed through or in connection with this Service, (3) all claims arising from combining or connecting this Service with equipment or systems furnished by you or third parties, and (4) your violation of any applicable law.

Student’s signature: ________________________________

Date: _____________________