



Discover

Schoolcraft College

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Computer Service

Always been a 'tinkerer,' able to fix appliances and electronics with ease? Then Computer Service may be the career field for you.

Schoolcraft's Technician certificate program takes your talents and enhances them with courses that expose you to the inner workings of everything from personal computers and their peripherals to entire networks and software, too.

In just one year's time, you could be in the field working on the machines you enjoy and making the money you know you deserve.

Schoolcraft also offers Computer Information Systems. See our catalog or website for details.

FREQUENTLY ASKED QUESTIONS

What Does a COMPUTER SERVICE TECHNICIAN Do?

This type of technician installs, maintains, and repairs computers and networks, tests electronic components and circuits to locate defects, and replaces or adjusts defective parts and wiring following manufacturers' blueprints or specifications.

What Characteristics Do I Need To Work In This Field?

You need electro-mechanical skills and the ability to solve problems quickly and competently. Also, you may work alone and/or on site at a customer installation, so the ability to be self-directed is helpful.

Where Could I Find a Job?

Businesses of every size need computer service. Computer and data processing companies, computer and office equipment wholesalers and retailers, and the military are also good sources.

What Is My Employment Outlook?

Employment opportunities for Computer Service Technicians are expected to decline moderately for all occupations through the year 2020.

Related Websites

Computing Technology Industry Association: www.comptia.org

Electronics Technicians Association: www.eta-sda.com

International Society of Certified Electronics Technicians: www.iscet.org

For More Information

Visit www.schoolcraft.edu where you can view course and program information, schedule a campus tour, apply for admission, register for courses, and request more information.

Contact the Admissions and Enrollment Center at 734-462-4426 with additional questions.

employment

JOB TITLES & MEDIAN SALARIES OR HOURLY RATES

Computer Service Technician
\$39,052 (Michigan)

discover COMPUTER SERVICE

Program Requirements - 2012-2013 CATALOG

COMPUTER SERVICE TECHNICIAN CERTIFICATE

Schoolcraft program code # 1YC.00159

Computer Service Technicians provide technical support for computer systems, PCs, networks and peripheral devices. The technician needs to be able to provide diagnostic analysis and solutions to hardware, software and network problems. A technician will need to have a broad background in the areas of PCs, as well as network wiring and standards. The technician will also assist in the installation and maintaining of computer systems, networks, and software.

All courses are not offered each semester. Students should work with the Counseling Center to set up a schedule that will work for them. Students who complete the Program Courses qualify for a Certificate of Program completion.

SAMPLE SCHEDULE OF COURSES

FIRST YEAR		Fall Semester	
CIS 235	Managing and Troubleshooting PCs	3
COMPS 124	Introduction to Personal Computers and Software	..	3
ELECT 131	Basic Measurement and Reporting Skills	3
ELECT 137	DC Circuits and Mathematical Modeling	5
			14
		Winter Semester	
CIS 265	Networking I	3
COMPS 126	Technical Programming	3
COMPS 147	Computer and Peripheral Maintenance and Management	4
CIS 120	Software Applications	3
			13
		Spring Session	
Elective*	CIS	3
PROGRAM TOTAL			30 CREDITS

* Any CIS course not previously taken.

Go to www.schoolcraft.edu/academicprograms to see the **Gainful Employment Disclosure** which includes additional information about this program, such as program costs, student graduation rates, and the median debt of students who complete the program.



Virtually any program at Schoolcraft College can be a transfer program if you plan to continue at a four-year institution to earn a bachelor's degree in your major. Visit www.schoolcraft.edu/transfer for information about transfer options. To ensure that the Schoolcraft courses you select are the specific ones required by the four-year college of your choice, be sure to consult regularly with your counselor/advisor.



**Schoolcraft
College**

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It is the policy of Schoolcraft College that no person shall, on the basis of race, color, national origin, gender, age, marital status, creed or disability, be excluded from participation in, be denied the benefits of, or be subjected to discrimination during any program or activity or in employment.

PROGRAM INFORMATION UPDATED 4-12